

PG Govt. College for Girls, Sector 11, Chandigarh Student Satisfaction Survey (SSS)

- How much syllabus was covered in class?

77.3% respondents rated that above 85% syllabus was covered in the class.

15.2% o

f the respondents rated that 65% to 84% syllabus was covered in the Class.

6.8% of the respondents rated that 50% to 64% syllabus was covered in the Class.

0.8% of the respondents rated that 50% to 64% syllabus was covered in the Class.

- How well were the teachers prepared for the class?

43.9%of the students rated that the teachers were thoroughly prepared for the class.

44.7%of the students rated that the teachers were satisfactorily prepared for the class.

11.4%of the students rated that the teachers were fairly prepared for the class.

- How well were the teachers able to communicate?

65.9% respondents claimed that teachers were able to communicate very effectively

17.4% respondents claimed that teachers were able to communicate effectively sometimes

16.7% respondents claimed that teachers were able to communicate satisfactorily

None of the respondents claimed that teachers' communication skills were ineffective.

- Teachers' approach to teaching can be best described as

50% of the respondents claimed that teachers' approach to teaching is excellent

32.6% of the respondents claimed that teachers' approach to teaching is very good

13.6% of the respondents claimed that teachers' approach to teaching is good

3.8% of the respondents claimed that teachers' approach to teaching is fair

- Was the internal evaluation carried out by your teachers impartial and fair?

65.2% of the respondents opined that the internal evaluation carried out by their teachers was always fair

22.% of the respondents opined that the internal evaluation carried out by their teachers was usually fair

9.1% of the respondents opined that the internal evaluation carried out by their teachers was sometimes fair

3.8% of the respondents opined that the internal evaluation carried out by their teachers was sometimes unfair

- The institute actively encourages internships and field visits

27.3% of the respondents rated that the institute actively encourages internships and field visits

27.3% of the respondents rated that the institute often actively encourages internships and field visits

23.5% of the respondents rated that the institute sometimes encourages internships and field visits

22% of the respondents rated that the institute rarely encourages internships and field visits

- How appropriate is the syllabus for your professional, academic and cognitive growth?

34.1% of the respondents think that the syllabus is very appropriate for their professional, academic and cognitive growth

47.7% of the respondents think that the syllabus is appropriate for their professional, academic and cognitive growth

47.7% of the respondents think that the syllabus is appropriate for their professional, academic and cognitive growth

- Classes were held regularly in the college

75.8% of the respondents say that classes were held regularly in the college

24.2% of the respondents say that classes were mostly held in the college

- Is the library well stocked with latest and relevant books, journals, magazines and study material

85.6% of the respondents affirmed that the library was well stocked with latest and relevant books, journals, magazines and study material

12.1% of the respondents cannot confirmed that the library was well stocked with latest and relevant books, journals, magazines and study material

2.3% of the respondents opined that the library was not well stocked with latest and relevant books, journals, magazines and study material

- The classrooms/labs are well equipped, clean and well ventilated

86.4% of the respondents affirmed that the classrooms/labs are well equipped, clean and well ventilated

7.6% of the respondents rated that the classrooms/labs are not well equipped, clean and well ventilated

6.1% of the respondents rated that they cannot say that the classrooms/labs are well equipped, clean and well ventilated

- The college provides sufficient opportunities for curricular and co-curricular activities for a creative learning process

82.6% of the respondents affirmed that the college provides sufficient opportunities for curricular and co-curricular activities for a creative learning process

10.6% of the respondents opined that they cannot say that the college provides sufficient opportunities for curricular and co-curricular activities for a creative learning process

6.8% of the respondents opined that the college does not provide sufficient opportunities for curricular and co-curricular activities for a creative learning process

- The college has ample amenities and space for recreation example-canteen, tucks shop etc.

94.7% of the respondents affirmed that the college has ample amenities and space for recreation example-canteen, tuck shop etc.

3.8% of the respondents rated that the college does not have ample amenities and space for recreation example-canteen, tuck shop etc.

1.5% of the respondents rated that they cannot say whether college has ample amenities and space for recreation example-canteen, tuck shop etc

- The approach of the administrative staff towards students is supportive and helpful

87.1% of the respondents rated that the approach of the administrative staff towards students is supportive and helpful

7.6% of the respondents rated that the approach of the administrative staff towards students is not supportive and helpful

5.3% of the respondents cannot say whether the approach of the administrative staff towards students is supportive and helpful

- Is there ample availability of clean drinking water?

73.5% of the respondents rated that there is always ample availability of clean drinking water?

18.9% of the respondents rated that sometimes there is ample availability of clean drinking water?

6.1% of the respondents rated that ample availability of clean drinking water is rare

1.5% of the respondents claimed that clean drinking water is never available

- The hostel facility in the institution is comfortable and congenial (only for hostellers)

41.9% of the respondents rated that the hostel facilities in the institution are excellent

33.8% of the respondents rated that the hostel facilities in the institution are very good

18.9% of the respondents rated that the hostel facilities in the institution are good

5.4% of the respondents rated that the hostel facilities in the institution are fair

- Does the college have an effective grievance redressal system?

65.9% of the respondents affirmed that the college has an effective grievance redressal system

27.3% of the respondents were not aware that the college has a grievance redressal system

6.8% of the respondents rated that the college did not have an effective grievance redressal system

- Does the college have satisfactory safety framework like fire extinguishers etc.

92.4% of the respondents affirmed that the college has satisfactory safety framework like fire extinguishers etc.

6.8% of the respondents are not aware that the college has satisfactory safety framework like fire extinguishers etc.

0.8% of the respondents rated that the college does not have satisfactory safety framework like fire extinguishers etc.

- The college provides clean washrooms

42.4% of the respondents rated that the college always provides clean washrooms

40.9% of the respondents rated that the college mostly provides clean washrooms

11.4% of the respondents rated that the college sometimes provides clean washrooms

5.3% of the respondents rated that the college rarely provides clean washrooms

- The overall ambience of the college is

75% of the respondents rated that the overall ambience of the college is pleasant

17.4% of the respondents rated that the overall ambience of the college is average

6.1% of the respondents rated that the overall ambience of the college is fair

1.5% of the respondents cannot say anything about the overall ambience of the college

- The overall academic environment of the institution is

54.5% of the respondents rated that the overall academic environment of the institution is excellent

34.1% of the respondents rated that the overall academic environment of the institution is very good

9.1% of the respondents rated that the overall academic environment of the institution is good

2.3% of the respondents rated that the overall academic environment of the institution is fair

- **Suggestions by the Respondents :**

To enhance the overall learning experience in the institution, some respondents suggested that the teachers should be approachable so that they can easily ask questions and clear their doubts. Few respondents felt that there is a communication gap between the students and higher authorities which needs to be addressed. Cleanliness of the washrooms is a matter of concern for few respondents. The respondents also underlined to have more deliberations on mental health especially in the post Covid era which is fraught with anxiety and insecurity. However, most of the students appreciated the overall environment and culture of the college.

Action Taken Report on Students' Satisfaction Survey- 2020-2021

The IQAC analyzed the replies and suggestions of the students and the following decisions were proposed/implemented

- In a meeting with the faculty, the Principal urged the faculty that utmost care should be taken to cover 100% syllabus well in time.
- Principal underlined that teachers should be well prepared for the class and use innovative pedagogical tools to make the lectures interesting for the students.
- The College undertakes various curricular and co-curricular activities through various multidisciplinary and departmental societies. It was decided that further emphasis would be laid on this component to make learning a creative exercise.
- Students must be encouraged to join internships by providing them timely information of relevant platforms. Further departments would increase the number of field visits for more hands on approach to the students on pertinent topics relevant to curriculum.
- The faculty was directed to make the students aware about the mechanisms provided for Grievance Redressal in the College. The tutorial meets will play a major role in this direction and further the HoDs should gather such information, whenever any, from the faculty and inform the higher authorities for necessary and timely redress.
- IQAC was very hopeful that situation of pandemic would normalize soon and the classes will start functioning in an offline mode. It was realized that the students would be needing a specialized dealing/teaching approach after a long gap. Therefore the teachers were guided to deal with the students with extra-sensitivity in the aftermath of the Covid-19 pandemic.

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