

Dr. CHEENA GAMBHIR

**Designation: Associate Professor** 

Educational Qualifications: MA, M.Phil, Ph.D

Area of specialization: Consumer Protection and Administration

Teaching Experience: 20 years at PG Govt. College for Girls, 11, Chandigarh

#### **Achievements:**

#### **Ph.D Supervisor:**

Two Research Scholars registered.

#### **Publications:**

- 1. "Compliance of Traffic Rules amongst College Students of Chandigarh" in Online Journal: Intellectual Quest; <a href="https://www.iq.cgcta.co.in">https://www.iq.cgcta.co.in</a> A Refereed Journal of Humanities and Social Sciences. E-Journal Vol-III, Jun 2015
- 2. "Overuse/ Misuse of Smartphones and Family Disintegration in IJRITCC; Vol.4 Issue 8; August, 2016; ISSN: 2321-8169
- 3. "E-Learning: Transforming Teaching /Learning Paradigm" Chapter in book "Towards Good Governance" edited by Dr. Purva Mishra; 2016; ISBN: 978-93-85000-66-9
- 4. "Consumer Protection Act,1986 And After: An Assessment" in Online Journal: Milestone Education Review; Special Issue on Consumerism; 2278-2168
- 5. "Rights of Domestic Help: Sensation, Mobilisation and Realisation" Chapter in book "Human Rights of Marginalised Groups" Compiled by Dr. Manoj Kumar; February 2015 ISBN: 978-93-85447-01-3

# **Paper Presentations:**

1. "Aristotle on Arts, Aesthetics and Socio- Political Philosophy" Co-Chaired in One Day National Seminar on Aristotle and the Good Life organized by

Dept. of Philosophy and Dept. of Public Administration on 20-03-2017 at PG GCG-11, Chandigarh

- 2. "Ethical Dimensions of Decision Making in Consumer Court under CPA, 1986 presented paper in One Day National Seminar on Aristotle and the Good Life organized by Dept. of Philosophy and Dept. of Public Administration on 20-03-2017 at PG GCG-11, Chandigarh
- 3. "Consumer Protection Act, 1986 and After: An Analytical Assessment" on Consumerism and Consumer Protection in the Era of Open Markets in India in National Seminar on 30-01-2018 at PG GCG-11, Chandigarh

## Panel Member/Special Lecture:

- 1. "Consumer Protection Act,1986 And After: An Assessment" Panel member on theme "Consumer Protection Act,1986: An Assessment" at Department of Public Administration in collaboration with IIPA Regional Branch, Punjab and Chandigarh on 15-13-2017
- 2. "Consumer Protection Act in India" Online special lecture delivered at Department of Public Administration, USOL, PU, Chandigarh on 3-12-2021 at link: meet.google.com/fvx-mjwk-obs

## **Faculty Development Programmes:**

- 1. "Education and Pedagogy in the times of digital humanities; RUSA in association HRDC, PU, Chd at PGGCG,11, Chandigarh from (9-1-2020 to 15-01-2020
- 2. "Information and Communication Training Course" on ICT orhanised by Directorate of Technical Education from 2-09-19 to 6-09-2019
- 3. "Research Methodology & Statistical Tools in Research; RUSA; on 1-12-2015 at PG GCG-11, Chandigarh
- 4. "Reservation in Education: On reaching the unreached; RUSA on DR. Ambedkar, Indian Constitution and Indian Society; on 20-01-2016 at PG GCG-11, Chandigarh

# **USOL Lessons for PG Classes:**

- 1. Paper 4: Organisational Psychology: Work Stress and Management
- 2. Paper 4: Organisational Psychology: Personality: Concept, Significance and Types
- 3. Paper 4: Organisational Psychology: Job Satisfaction: Concept, significance and Determinents
- 4. Paper 1: Emerging Trends in Public Administration: National Human Rights Commission
- 5. Paper 1: Emerging Trends in Public Administration: Consumer Protection: Concept and Significance

- 6. Paper 1: Emerging Trends in Public Administration: Consumer Protection Act,1986
- 7. Paper 1: Emerging Trends in Public Administration: Administrative set up of Redressal Agencies at the National level
- 8. Paper 1: Emerging Trends in Public Administration: Administrative set up of Redressal Agencies at State and District Level
- 9. Paper 3: Organisational Development and Administrative Improvement: Techniques of Administrative Improvement; O&M; Qualitative and Quantitative Work Conrol
- 10. Paper 3: Organisational Development and Administrative Improvement: MBO; Performance Management in Administration
- 11. Paper 3: Organisational Development and Administrative Improvement: Working of O&M Division of GOI; Pay Commissions and Administrative Improvement

# Lectures delivered at USOL, Department of Public Administration, PU, Chandigarh:

Lectures delivered to MA PCP Public Administration Classes Offline and Online during the years 2019, 2020, 2021 and 2022

## Workshop/Seminar/Webinar Attended

- "Use of Anti Plagarism Software in Teaching and Research organized by CGCTA; PG GCG-11, Chandigarh on 31-05-2020
- "From Quality Assurance to Quality Enhancement: A Transformation Perspective organized by CGCTA, PG GCG-11, Chandigarh on 18-07-2020
- "Importance of Medicinal Plants and their Vegetative Propagation; Prakriti; on 7-02-2017 at PG GCG-11, Chandigarh
- "Institutional Leadership"; RUSA in aegis of Department of Higher Education, Chandigarh Administration on 19-03-2016 at PG GCG-11, Chandigarh
- "Knowledge Enhancement"; RUSA in aegis of Department of Higher Education, Chandigarh Administration on 29-03-2016 at PG GCG-11, Chandigarh
- "Ethics in Public Life" sponsored by RUSA organized by Dept. of Philosophy and Dept. of Public Administration on 19-03-2018 at PG GCG-11, Chandigarh
- "Virtual Teaching and Efeective communication: The Challenge of Balance(online mode) organized by CALEM, PU, Chandigarhunder the aegis of PMMMNMTT, Ministry of Education, GOI on 25-26-02-2021
- "Virtual Communication Skills" organized by Gujranwala Guru Nanak Khalsa College, Civil Lines, Ludhiana on 26-06-2021