

# **Post Graduate Government College for Girls, Sector-11, Chandigarh**



**COURAGE TO KNOW**

NAAC Accredited 'A' Grade with CGPA 3.52

## **Grievance Redressal and Student Welfare Committee Report (2020-2021)**



## **Grievance Redressal and Student Welfare Committee Report (2020-2021)**

### **1. Constitution:**

The college has constituted a Grievance Redressal and Student Welfare Committee comprising following members:

1. Prof. Dr. Anita Kaushal	Principal
2. Ms. Monika Vij Sikka	Vice Principal
3. Dr. Meenu Verma, Head Department of Commerce	Convener
4. Dr. Madhu Gupta , Dept. of Political Science	Member
5. Dr. Veenat, Dept. of Sociology	Member

Besides this following are the student volunteers to help in the functioning of the committee:

1. Ms. Divya, 7147, BCom III
2. Ms. Amisha, 7108, BCom III
3. Ms. Mahima, 7113, BCom III
4. Ms. Mandeep, 7263, BCom III

### **2. Objectives of the Committee:**

The objective of this committee is to develop a responsive and accountable attitude among all the students in order to maintain a harmonious educational atmosphere in the institute. It has been constituted for the redressal of the problems reported by the students of the college with the following objectives:

- Upholding the dignity of the college by ensuring strife free atmosphere in the college through promoting cordial student - student relationship and student - teacher relationship etc.
- Encouraging the students to express their grievances/problems freely and frankly, without any fear of being victimized.
- To put in writing their grievances and their suggestions for improving the academics/administration in the college.
- Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the students to refrain from inciting students against other students, teachers and college administration.

- Advising all the staff members to be affectionate towards the students and not behave in a vindictive manner towards any of them for any reason.

### **3. Procedure and Functioning of the Committee:**

- During the orientation programme at the beginning of the session, the students are informed about the committee, its working and the members are introduced.
- The students can file the written complaint directly with any member of the committee can email the complaint to the college email address :principal\_gcg@yahoo.co.in.
- In addition, the college has devised a mechanism for taking students' feedback in general, whereby the students are asked to fill a google form, wherein they give their feedback on different teaching and learning aspects. The grievances obtained from the feedback form are forwarded to the Grievance Redressal and Student Welfare Committee. The committee members look into complaints and grievances and act upon them and assure that the grievance has been properly solved.
- Any suggestions by students for improvement are also welcomed.

### **4. Complaints/ Grievances :**

Due to Covid-19 pandemic restrictions and online classes, in this session, no complaints and grievances were received by the committee. For the welfare students and to make online teaching/learning experience more convenient during pandemic, G-suite was installed. Internet speed was increased to 100 mbps.

Ms. Monika Vij Sikka

Dr. Meenu Verma, Head Department of Commerce

Dr. Madhu Gupta, Dept. of Political Science

Dr. Veenat, Dept. of Sociology

Student Volunteers

Ms. Divya, 7147, BCom III

Ms. Amisha, 7108, BCom III

Ms. Mahima, 7113, BCom III

Ms. Mandeep, 7263, BCom III

Prof. Dr. Anita Kaushal  
Principal and Chairperson

