### Post Graduate Government College for Girls Sector 11, Chandigarh

NAAC ACCREDITED A GRADE WITH CGPA 3.19



#### **COURAGE TO KNOW**

CRITERION- 1 METRIC NO. 1.4

# SESSION: 2023 – 2024 FEEDBACK FORMS & ACTION TAKEN REPORTS INDEX

S. No.	Session	Feedback Forms & Action Taken Reports	Page No.
1.		Analysis of student	1-7
		Feedback	
2.		Action taken	8
3.		Analysis of Alumnae	9-10
		feedback	
4.	2023-2024	Action taken	11
5.		Analysis of Parents	12
		feedback	
6.		Action Taken	13
7.		Analysis of faculty feedback	14-15
8.		Action Taken	16

#### ANALYSIS OF STUDENT FEEDBACK

(2023 - 2024)

In the feedback form, a total of 847 students participated belonging to B. Com (21.5%), B.Sc.(6%), BA and PG Classes (72.4%) as shown in Fig. 1. About 43.1% students were from first year, 36.8% from Second year and 20.1% from third year, as shown in Fig. 2.

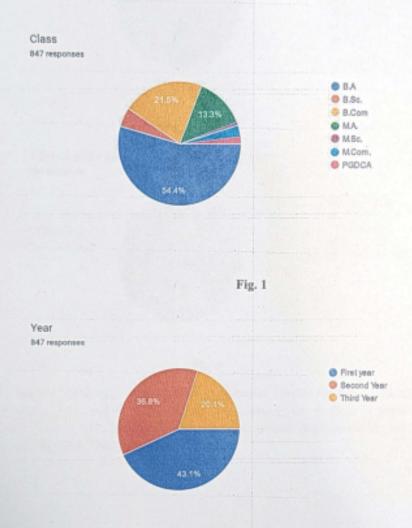


Fig. 2

The following PG students participated in the feedback Performa, as shown in Fig. 3. In the First question regarding the extent of syllabus covered by the teachers, 97.3% students responded were of the opinion that more than 50% syllabus was covered. About 3% students were of the opinion that less than 30% syllabuses were covered (Fig. 4).

For PG students - Mention the subject of post graduation 322 responses

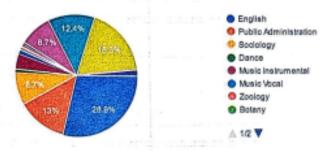


Fig. 3

1.Extent of the syllabus covered by the teachers: 847 responses

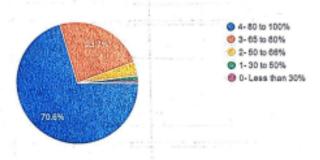


Fig. 4

About 70.2% students responded that usually various teaching methodologies like use of charts, ppts, models, ICT tools etc. were used by the teachers to explain various concepts (Fig. 5). About 75.9 % students were of opinion that the transparency was followed in deciding the internal assessment (Fig. 6).

2. Use of various teaching methodologies like use of charts, ppts, models , ICT tools etc

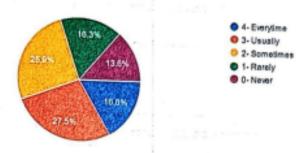


Fig. 5

 Transparency in Internal assessment system followed by the college 847 responses

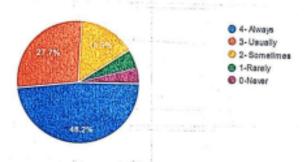


Fig. 6

About 85.6% students were of the view that usually the teachers provided encouragement and support for perusing job-oriented courses (Fig. 7). When asked about the encouragement given to the students about participation in extracurricular activities conducted by the college, about 92% students responded in positive note (Fig. 8).

Encouragement and support given by the teachers for pursuing job oriented courses
 847 responses

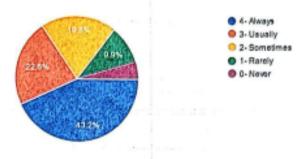


Fig. 7

 Extracurricular activities conducted by the college and the encouragement given by the teachers for participation in these activities
 847 responses

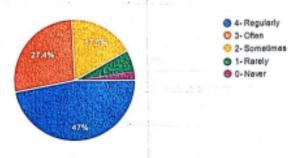


Fig. 8

About 86.7% students reacted positively to the question regarding counselling and mentoring provided by the teachers (Fig. 9). About 82.5% students were satisfied with the facilities available in the college for overall development of the students (Fig. 10).

Counseling and mentoring provided by the teachers
 847 responses



Fig. 9

 Facilities available in the college to have overall development of the students 847 responses

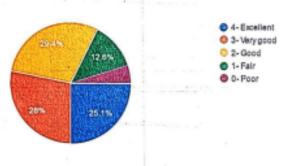


Fig. 10

About 61.7% students agreed when asked about the established forum to address student's grievances in the college and 29.3% remained neutral (Fig. 11). About 90.4% students advocated that the overall teaching learning process was good during the session (Fig. 12).

College has well established forum to address student's grievances
 847 responses

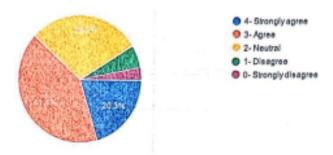


Fig. 11

 Overall teaching learning process in the college 847 responses

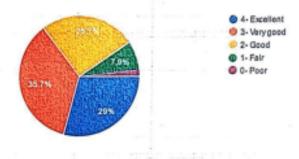


Fig. 12

#### Suggestions by the students:

- Extend library timings
- Proper arrangements of notification of events in college and equal Chance to get participation in fests and competitions
- Education should be combined with good knowledge and overall mental and social development
- · To provide the internship to student in every field
- Internet facility must be improved.
- Teacher should have to adopt practical approach to teach the concept rather than theoretical approach and also use real life examples which students can relate

- Courses must be completed by teachers. Faculty of basic subjects are not available. So please recruit some teachers also for good education. Also unemployment rate is increasing and hunger index too. Career related guidance must be given to students.
- Should focus on sports more and other outdoor activities.
- Please spread awareness about hygiene and keeping washroom clean
- The institution is fine no doubt but the improvement in teaching methods is urgently needed
- The basic facilities like fans, lights in classrooms and desks should be repaired.
- There should be more practical teaching and it should be made interactive and enjoyable for every student.
- Hostellers should at least be allowed to go out of their hostel gates in the college campus
- Teachers should give proper guidance and support to students
- Provide water facilities
- Government should provide some earning methods for students so that they can easily pay their fees by themselves and can be financially self-independent
- Everything in college is excellent, the way they teach us and always provide guidance by teachers is also excellent
- Should work on infrastructure of classrooms
- Teachers and students should follow strict time table for attending classes. Rest notes are good
- Please improve the infrastructure, especially the auditorium.
- Kindly improve the condition of desks in the classroom.
- College should have to provide more job and career opportunities. Whenever the career workshop is conducted in college, the more preference should be given to the practical theme rather than doing theoretical portion.
- I request the university to change the syllabus that seems a bit irrelevant in current scenario, to update it with latest need of hour. And provide more option for choice of sub- subjects. For that institution should increase the faculty. Due to insufficient faculty member everyone is suffering due to this teacher also feel exhausted.
- Every teacher of every department should be more approachable for students with actual patience level and they should need to keep themselves into students' shoes to understand because every student isn't always excusing over things some might have actually facing real and genuine problems in life and when your teacher understands you don't need anyone except your teacher who will guide you not in academics but in life too
- College is good and study also good.....teaching department are maintaining proper rule and regulation regarding every thing
- Everything is perfect and excellent not have any suggestion
- Teachers are very cooperative & supportive but infrastructure of college is poor
- · Teachers are very good in teaching and overall teaching learning process in the college.



#### Action Taken Report on the Basis of Students' Feedback (2023 - 2024)

The principal called a staff meeting to discuss various issues raised by the students in the feedback form of session 2023-2024.

- On the demand of students, the library timings were increased by one hour.
- The Principal directed all the faculty members to be punctual and asked them not to miss
  their classes so that 100% syllabus can be completed on time.
- Teachers were directed to make themselves available for the students during their free periods so as to clear the doubts of the students and take remedial classes whenever necessary.
- The principal also advised the faculty members who are members of board of studies of the
  affiliating university to convey the need to upgrade curriculum to meet the need of the
  industry and service sector.
- The faculty was also encouraged to prepare study material in the form of descriptive PPT'S, video lectures, and recordings and upload on the college website to improve the teaching skills.
- The faculty members were directed to complete the practical syllabus in time so as to avoid
  the loss of students.
- The Principal also encouraged all the staff members to conduct more outreach activities, national/International day celebrations and cultural activities for better results and holistic development.
- The faculty members were asked to motivate and nurture the curiosity of the students by organizing more expertise lectures, educational tours, field visits, seminars and workshops.
- College library was instructed to subscribe research journals, books and magazines so as to
  improve the understanding of the basics of the subjects with latest advances.
- About students stated that teachers were cooperative in the class. The Principal advised the staff members to be more polite and cooperative with students and provide them counselling whenever required.
- The members of IQAC committee directed all the faculty members to prepare their weekly
  planners so as to make students aware about the syllabus to be covered in the succeeding
  weeks.
- Teachers were directed to inform students about placement drives conducted in the college, various competitive examinations and highlight other job opportunities for their holistic development.
- The Principal directed the care taker of the college to arrange servicing of the water purification system of water coolers so as to ensure clean drinking water for the students.
- The cleanliness committee was also instructed to take regular rounds in order to ensure the cleanliness of the college campus.
- Regarding the repair of Auditorium, several letters have been sent to the engineering department & the work is in progress.

Principal PG Govt. College for Girls Sector – 11 Chandigarh

#### ANALYSIS OF ALUMNAE FEEDBACK FORM

#### 2023 - 2024

The survey included 894 responses from alumnae of the college of session 2023-2024. About 97.8% participants responded positively about the syllabi of the subjects and its transaction at the institution. (Fig. 1). Around 8% alumnae are employed. About 52.6% respondents are also doing higher studies in various institutions (Fig. 2, 3). Some of the students also suggested the following additions to improve the syllabi.

Are you satisfied with the syllabus of your subject and its transaction at the institution?

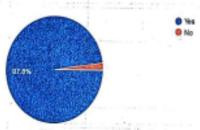


Fig. 1



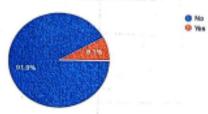


Fig. 2

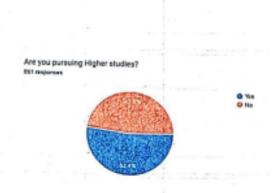


Fig. 3

#### Suggestions by the Alumnae:

- 1. Syllabus needs to be updated as per the requirements of contemporary world.
- 2. Focus is mainly on theory rather than practical knowledge.
- 3. It needs updating especially with experiments and books.
- 4. No practical approach, repetitive topics.
- 5. Syllabus should be more current and regarding current situation of industry.
- 6. Teachers taught well ...no issue with them but Sometimes the syllabus was just too pressurising for me as a student where i was not studying it to understand but to get good marks only and we don't even get enough time to understand and memorize the things taught in a semester duration.
- Syllabus seems a little outdated as compared to other universities and medium of transaction is also a bit too old and traditional.
- Not calling PG students for convocation even after scoring 90% above was disappointing.

Principal.

Post. Graduate Govt. College for Ghts

Sector 11, Chandigarh

## ACTION TAKEN REPORT ON THE BASIS OF ALUMNAE FEEDBACK (2023 – 2024)

In the IQAC meeting, the suggestions given by the alumnae were discussed and these suggestions were sent to the members of board of Studies of the college for consideration in meetings held at Panjab University, Chandigarh.

Suggestions by the Alumnae:

- Updating of the Syllabus
- Lengthy syllabus
- Practical's can be more technique based.
- The principal called a staff meeting to discuss various issues raised by the alumnae and instructed them to be cordial and cooperative with the students and complete their syllabus on time and effectively.

Principal

PriPGrGbvt, College for Girls Post, Graduate Govt, College for Girls SectorSectional 4 Chandigarh

#### ANALYSIS OF PARENTS FEEDBACK

(2023 - 2024)

The survey included 93 responses from the parents of UG & PG classes including the streams viz., B.A., B.Sc., M.A., M.Sc., B.Com., M.Com., and PGDCA of session 2023-2024. An absolute 100% parents responded that they were satisfied with the syllabi and its transaction at the institution (Fig. 1).

Are you satisfied with the syliabus of the subject opted by your child and its transaction at the institution?
13 responses



Fig. 1

Manshal

Principal Post. Graduate Govt. College for Girls Sector 11, Chandigarh

#### ACTION TAKEN REPORT ON THE BASIS OF PARENTS FEEDBACK (2023 – 2024)

In the IQAC meeting, it was discussed that the parents were fully satisfied with the syllabi and its transaction at the institution. The Principal appreciated the efforts of the staff members and advised them to be more hardworking, polite and cooperative with the students.

Principal Principal

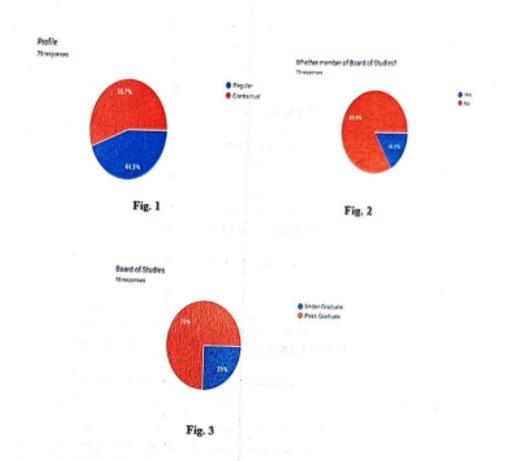
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#### ANALYSIS OF FACULTY FEEDBACK

(2023 - 2024)

In the feedback form, 44.3% regular and 55.7% contractual faculty members participated, out of which approximately 16.5% are member board of studies of UG & PG classes (Fig. 1,2,3). The feedback showed that 82.3% faculty were satisfied with the syllabus and its transaction at the institution (Fig. 4). Some of the faculty members suggested that following additions may be done to improve the syllabi.

- 1. Syllabus should be updated and revised as per IT industry demand
- 2. According to semesters lengthy syllabus
- 3. Theory portion is large
- काल विभाजन और साहित्यकारों का तालमेल न होना
- 5. Practicals need to be added along with few topics
- Dance, B. A semester 1&2 Syllabus is heavy for basic first year class.
- 7. BA 1 Syllabi is not in sync with the overall continuation of the study of History
- Multimedia / AI / Skilled based short course can be added.
- 9. Relate public administration with AI and its concern for future development
- काल के अनुसार कवि और साहित्यकार पढ़ाएं जाने चाहिए और नए साहित्यकारों की रचनाएं जोडी जाए
- 11. Visits to institutions of relevance must be there
- 12. Topics should be incorporated according to the future prospects of the subject"
- 13. More hands on training for students
- 14. A systematic study of chronological events in the central stream of Indian History
- नए रचनाओं की रचनाएं जसेकी नई कहानी नई किवताएं और नए लेखकों के नाटक और उपन्यास को नई शिक्षा नीति में सम्मिलित किया जाए।
- 16. History of Indian Mathematicians to be revised



Are you satisfied with the syllabus of your subject?

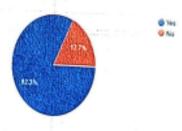


Fig. 4

Marilal

Principal Post, Graduate Govt, Cellege for Girte Sector 11, Chandigarh

#### ACTION TAKEN REPORT ON THE BASIS OF FACULTY FEEDBACK (2023 – 2024)

In the IQAC meeting, the committee members discussed the suggestions given by the faculty members and the suggestions were sent to the members of board of Studies of UG & PG courses of this college for discussion at Panjab University, Chandigarh during various meetings.

#### Suggestions by the Faculty members:

- Syllabus of various subjects should be updated.
- More practical work can be added in PG courses.
- 3. Theory portion must be reduced.
- 4. काल विभाजन और साहित्यकारों का तालमेल न होना
- In Dance, B. A semester 1&2 Syllabus is heavy for basic first year class.
- Multimedia / AI / Skilled based short course can be added.
- 7. Relate public administration with AI and its concern for future development
- काल के अनुसार किव और साहित्यकार पढ़ाएं जाने चाहिए और नए साहित्यकारों की रचनाएं जोड़ी जाए
- Visits to institutions of relevance must be promoted.
- Topics should be incorporated according to the future prospects of the subject.
- 11. More hands-on training should be there for students
- Focus on basics, Quality more than quantity is needed for basic first year class.
- A systematic study of chronological events in the central stream of Indian History needs to be added.
- 14. नए रचनाओं की रचनाएं जसेकी नई कहानी नई कविताएं और नए लेखकों के नाटक और उपन्यास को नई शिक्षा नीति में सम्मिलित किया जाए।
- History of Indian Mathematicians must be revised
- 16. Recent literature must be added.

Principal
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